



Senior Services of Central Illinois



2023

IMPACT REPORT

SENIOR SERVICES OF CENTRAL ILLINOIS
701 WEST MASON, SPRINGFIELD, IL 62702



QUICK FACTS

CARE COORDINATION

- The Care Coordination Unit assisted 11,640 individuals with various needs, including casework, information & assistance, money management, Medicare Part D enrollment, and caregiver needs.
- Adult Protective Services provided 743 elder abuse interventions.

"Sherman has been a great help in reviewing my Medicare plan for next year! I was so thankful this service was available because one of my medications was not going to be covered next year. I saw Sherman and he got me all set up for 2024. I was very happy with this service!" - Mary

An Adult Protective Services client had a case of financial exploitation that also turned into self-neglect. Though she had health care aids that came in daily, she was experiencing problems with break-ins and was non-compliant with taking medication. Her caseworker was able to get her place in a local nursing home, and with the help of IATP, Money Management, and Senior Transport, she now has a safe living environment.

ELDER ASSISTANCE SERVICES

- 639 seniors received Elder Assistance services, and 170 emergency food orders were provided.

A gentleman contacted Senior Services after receiving an eviction notice due several months of unpaid rent. To his knowledge, his rental payments were scheduled to automatically deduct from his checking account. After speaking with his bank and the management staff of the home he resides in, we learned that a majority of the money owed was still in his account. We were able to help him make up the difference along with all penalties accumulated, and he was able to stay in his home. He is greatly relieved of the stress of wondering if and when he might be set out.

Promote Independent Living and Enrich Quality of Life.

QUICK FACTS

NUTRITION

- The Daily Bread Program provided 136,634 meals to 1,339 seniors.
- Springfield Specialty Meals on Wheels provided 14,401 meals to 108 seniors.

“The meals were really a great help to me in the few weeks after my surgery.” - Glenda

Donna’s one wish after losing her husband was to spend the rest of her days in the home they purchased together in Pawnee. Daily Bread was able to help her achieve this by providing home-delivered meals, wellness checks, and friendly conversation for the final five years of her life. After she passed away at home in early 2023, Donna’s family thanked Daily Bread for being there for her and making it easier for her to have her wish of staying at home fulfilled.

SENIOR TRANSPORT

- Senior Transport provided 11,983 rides to 330 seniors and individuals with disabilities.

Mr. and Mrs. Lewis lost their son a few years back, and they do not make it to the cemetery to visit his grave as often as they would like. Thanks to Senior Transport, Mr. Lewis was able to surprise Mrs. Lewis on her birthday this year with a trip to the cemetery to visit their son.





QUICK FACTS

VOLUNTEERS

- 274 Volunteers served 11,811,994 hours at Senior Services of Central Illinois, delivering meals to homebound seniors, assisting with programs and activities, providing money management services, and providing a friendly call to socially isolated seniors.

One Senior Services volunteer has been making “lapghans”, a small afghan blanket large enough to cover someone's lap. She has been donating approximately 15 lapghans per month for the past several years. They are delivered to clients through the SSCI Nutrition Department. This volunteer states that it feels great to do something for those less fortunate than her, and it has given her a sense of purpose in retirement.

PROGRAMS & ACTIVITIES

- 10,647 seniors enjoyed various programs and activities at the Senior Center
- 255 seniors enjoyed travel opportunities.

Let's Get Fit: "Ever since joining the Let's Get Fit class three year ago, I have more strength, energy, and friends." - Vicki

Savvy Caregiver: "It's a great class. Barb does a good job sharing information and resources. I was able to share what I learned with my sister who cares for her husband." - Deanna

ILLINOIS SENIOR OLYMPICS

- 520 senior athletes participated in 21 Illinois Senior Olympic events.
- 134 volunteers served at these events.

"This means a lot to those of us women who grew up before the Title IX. For some of us, this is our first opportunity to compete." - Barbara, ISO Athlete